

Shipping Tips for Mail and Freight Rover Shipments

As your LTL and FTL experts, we want to help you ensure there are no delays with your shipments that can be avoided. Please follow these basic rules every time you prepare a shipment.

1. Always make sure the weight provided is correct for the shipment. If shipping to a USPS Facility, the weight on the 8125 should match with what is listed on the BOL.
2. Be sure to account for the tare weight as well (Pallet weight, Tray weight, Mail tub weight etc.)
3. Be sure you are using the correct pickup and drop off address. Make sure you include the suite # if one should be provided.
4. Know where you are shipping. Does the location have a dock? Will a lift gate be needed for delivery if they don't have a dock? Is this an inside delivery to a building with multiple floors? All of these conditions will cause an additional charge from the carrier company which will be passed along to you. Understand the details surrounding the pick-up location and delivery location. Is there a truck high dock at the pick-up/ drop-off location?
5. Be sure to let the Three Dog Employee setting up your shipment know what it is you are shipping. Is it paper product, shelving, backpacks or machinery? This information will allow us to select the correct class for the shipment.
6. Be sure to plan your pickup window accordingly. Our carrier's request at least a 3-hour window for them to pick up the freight requested.
7. If an appointment is needed for pickup or delivery be sure this is listed on the BOL in the special instructions portion or communicate to the Three Dog rep creating the shipment, so they are aware an appointment # is needed.
8. Do not over load your pick up. With LTL shipments, six skid positions on the truck and up to 6000 lbs. per BOL. If your shipment exceeds these requirements a full truck might be needed for this shipment.
9. Make sure paperwork that was provided from TDL for your pick up (BOL and Shipping Labels) is used to mark the freight at time of pick up. The drivers will NOT change to pickup any freight that does not have proper paperwork.
10. For same day pick-up requests, all information must be communicated and entered into the system by 12:00 pm EST.

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